

Gray Harbor Prep Center

Prep Smart, Sell Fast

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1. Receiving (Inbound)

Service	Price (USD)
Small Parcel Receiving — poly mailer / envelope packaging	\$0.50 per parcel
Box Receiving Fee — any corrugated / cardboard box (regardless of product count)	\$2.00 per box
Pallet Receiving	\$7.00 per pallet
Unit Count & Visual Inspection — open cartons, count units, check for visible damage	\$0.35 per unit

Receiving includes carton count, external condition check, and a free receiving confirmation with arrival photo(s) — always documented if visible damage is found. Unit Count & Visual Inspection is already included in FNSKU Labeling (Section 2) and Removal Order Processing (Section 5) — no double billing. Direct shipments from your supplier, manufacturer, distributor, or a marketplace order are accepted. Please include your name or client ID on every package. Oversized surcharge applies if any dimension exceeds 25 inches (see Section 5 for FBA Removal Order oversized tiers).

2. FBA Prep Services

Service	Price (USD)
FNSKU Labeling (includes inspection)	\$0.65 per item
Label Removal / covering of existing barcodes	\$0.35 per item
Polybagging (with suffocation warning)	\$0.35 per item
Bundling — 2 items (includes polybag)	\$1.15 per bundle
Bundling — 3–6 items (includes polybag)	\$1.65 per bundle
Bundling — 7–10 items (includes polybag)	\$2.15 per bundle
Expiration Date or 'Sold As Set' Label	\$0.15 per sticker
Bubble Wrap (if required)	From \$0.50 by size
Lid Tape or Gripper Sticker	\$0.15 per sticker
Custom Label Printing	\$0.40 per A4 sheet

3. Outbound to Amazon FBA

Service	Price (USD)
Outbound Box Handling (includes FBA box label application)	\$1.50 per box
FBA Shipment Creation (we build the shipment in your Seller Central and print all labels)	\$3.00 per box
FBA Shipment Creation — you provide shipping & FBA box labels	FREE
New Shipping Box — Small (up to 12")	\$2.00 per box
New Shipping Box — Medium (up to 18")	\$3.50 per box
New Shipping Box — Large (up to 25")	\$5.00 per box

New Shipping Box — Oversized (over 25")	\$10.00 per box
Outbound Pallet Handling	\$7.00 per pallet
Palletizing (includes pallet, shrink wrap and labor)	\$35.00 per pallet

Shipping cost to Amazon: charged at Amazon Partnered Carrier (discounted UPS) rates and billed directly to your Amazon seller account — we do not mark up shipping. No minimum order/handling fee applies to outbound replenishment shipments, regardless of size.

4. E-commerce Order Fulfillment (D2C / FBM)

Service	Price (USD)
Pick & Pack — per order, first item (includes order processing, shipping label printing & application)	\$2.50 per order
Each additional item in the same order	\$0.50 per item
Poly mailer	\$0.50 each
Shipping box (if required)	\$2.00–\$10.00 by size (see Section 3)
Marketing insert / flyer (customer-provided)	\$0.25 per order
Returns Processing (receiving, inspection & photo)	\$2.50 per return
Return restocking / relabeling / repackaging	Per prep services pricing (Section 2)

Shipping: ship on your own carrier account or send us prepaid labels at no extra charge — or ship through us at the rates below. Works with Shopify, TikTok Shop, Walmart, eBay, Etsy and other platforms.

Shipping Rates — USPS Ground Advantage (via our account)

Service	Price (USD)
Up to 1 lb	from \$7.51
Up to 2 lb	from \$7.89
Up to 3 lb	from \$8.54
Up to 5 lb	from \$9.60
Up to 10 lb	from \$11.81
Up to 15 lb	from \$15.13
Up to 20 lb	from \$16.36
Over 20 lb / oversized / expedited	Quoted per shipment

Final label price depends on destination zone — always below what you would pay for the same label through Shopify or eBay. Rates include tracking and \$100 carrier insurance. Carrier peak-season surcharges (Oct–Dec) passed through at cost. Rates subject to USPS adjustment (Jan / Jul).

Example — a typical Shopify order with 2 items, shipped in a poly mailer: Pick & Pack \$2.50 + additional item \$0.50 + poly mailer \$0.50 = \$3.50 total service fee per order (+ shipping). A single-item order works out to \$3.00 (+ shipping).

5. FBA Removal Order Services

For clients who need us to receive and manage Amazon FBA removal order inventory — whether it's headed back to storage, back to FBA, or out the door. Industry-standard practice for removal/returns processing is to inspect condition as part of the core service, since simply counting inventory without knowing what's actually sellable isn't much help to you — so Functional Inspection is our default recommended service.

Removal Order Processing (per unit)

Service	Price (USD)
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Standard (Recommended) — count, SKU sort, manifest reconciliation, functional/condition inspection, sellable vs. dispose determination, 3–5 representative photos per SKU, and a disposition summary report	\$1.35 per unit
Sort & Count Only (no inspection) — count, SKU sort, manifest reconciliation, 3–5 representative photos per SKU. No condition check or sellable/dispose determination.	\$0.60 per unit

We default to the inspection-included tier since most clients need to know what's actually sellable before deciding what to restock — this matches standard practice at FBA removal/returns processors. If you're confident your inventory is uninspected new stock and just need it counted and sorted, let us know and we'll use the lower Sort & Count Only rate instead. SKU sorting, photos, and the disposition summary report are included at both tiers — no extra charge for multi-SKU cartons. Box Receiving Fee (Section 1) applies per physical box in addition to per-unit processing. Restock/disposal determinations are based on commercially reasonable visual and basic functional inspection; Gray Harbor Prep does not perform full quality-control testing and is not liable for latent defects not reasonably discoverable through such inspection.

Additional Services

Service	Price (USD)
Full Per-Unit Photo Documentation (beyond the standard 3–5 per SKU)	\$0.35 per unit
Disposal Fee (discard, donate, or recycle — does not include liquidation resale or proceeds)	\$1.35 per unit
Inbound Oversized Surcharge (any dimension 25"–36", or 20–50 lb)	+\$3.00 per box
Oversized / overweight beyond 36" or 50 lb	Quoted individually — may require freight handling or may not be accepted
Carton / Master Case Labeling	\$0.50 per carton
Minimum Removal Order Handling Fee	\$15.00 per shipment
Additional remote inventory / disposition report (1 basic monthly summary included free)	\$15.00 per report

"Shipment" means all inventory submitted under a single removal order or packing manifest, regardless of how many boxes or tracking numbers it arrives under. The \$15 minimum applies to the combined Box Receiving + Removal Order Processing total for that shipment — whichever is greater. This minimum applies to inbound removal receiving only; outbound replenishment shipments back to FBA have no minimum (see Section 3).

Example — 1 box, 30 units across 3 SKUs (Standard, with inspection)

Service	Calculation	Subtotal
Box Receiving Fee	1 × \$2.00	\$2.00
Removal Order Processing (Standard)	30 × \$1.35	\$40.50
Total		\$42.50

Multi-SKU cartons are billed at the same per-unit rate — no additional charge for sorting multiple SKUs within one box.

Example — same box, Sort & Count Only (no inspection)

Service	Calculation	Subtotal
Box Receiving Fee	1 × \$2.00	\$2.00
Removal Order Processing (Sort & Count Only)	30 × \$0.60	\$18.00
Total		\$20.00

Example — small removal below minimum (1 box, 5 units, Sort & Count Only)

Service	Calculation	Subtotal
Box Receiving Fee	1 × \$2.00	\$2.00

Removal Order Processing (Sort & Count Only)	5 × \$0.60	\$3.00
Calculated subtotal		\$5.00

Since \$5.00 is below the \$15.00 minimum, this shipment is billed at the \$15.00 Minimum Removal Order Handling Fee instead.

6. Storage

Service	Price (USD)
First 30 days after receiving	FREE
After 30 days — pallet	\$30.00 per pallet / month
After 30 days — box / shelf	\$0.85 per ft ³ / month
Long-Term Storage Surcharge (after 180 days) — pallet	\$45.00 per pallet / month
Long-Term Storage Surcharge (after 180 days) — box / shelf	\$1.28 per ft ³ / month

Each batch/shipment is tracked separately from its own receiving date — a new shipment never inherits an older batch's age, and the long-term rate replaces (does not stack on top of) the standard rate for that specific batch. We ship FIFO (oldest inventory first) by default per SKU to help you avoid ever reaching the long-term threshold.

7. Other Services

Service	Price (USD)
Admin / Sorting Labor (includes SKU separation)	\$30.00 per hour
Basic Inspection Photos	\$2.00 for 3 photos
White Background Photo for e-Commerce	\$15.00 per photo
e-Commerce Photos with sizing and custom background	\$100.00 for 5 photos

8. Minimums & Policies

- No minimum order quantity and no monthly minimum fee — start with any volume.
- Standard turnaround: received, prepped and shipped out within 24–48 business hours.
- We receive, inspect, label, prep and forward your inventory directly to Amazon FBA.
- No account closure or exit fee — standard outbound handling and shipping rates apply if you move your inventory elsewhere.

Example: Full-Service Cost, Temu → Amazon FBA (100 units)

Assumes 100 standard-size units arriving as individual parcels, requiring label removal and polybagging, shipped out in 4 medium boxes.

Service	Calculation	Subtotal
Small parcel receiving	100 × \$0.50	\$50.00
FNSKU labeling (incl. inspection)	100 × \$0.65	\$65.00
Label removal	100 × \$0.35	\$35.00
Polybagging	100 × \$0.35	\$35.00
New shipping boxes (Medium)	4 × \$3.50	\$14.00
Outbound box handling	4 × \$1.50	\$6.00
FBA shipment creation	4 × \$3.00	\$12.00
Total prep cost (before shipping)		\$217.00 (\$2.17/unit)

Labeling only (no label removal or polybagging): \$147.00 total = \$1.47/unit. Bulk inbound boxes instead of individual parcels: replace parcel receiving with \$2.00 per inbound box. Provide your own shipping & FBA labels to deduct \$3.00/box. Shipping to Amazon is billed separately at Amazon Partnered Carrier rates through your seller account.

APPENDIX A — SPECIAL SERVICES & CUSTOM REQUIREMENTS

Services in this appendix are quoted on request. If your operation has a special requirement not covered in Sections 1–8, contact us — new custom services are added here.

A1. Climate-Controlled Storage

Air-conditioned, temperature-moderated storage (not refrigerated / cold storage). Suitable for supplements, cosmetics, and other heat-sensitive goods.

Service	Price (USD)
Climate-controlled storage	\$40.00 per pallet / month, or \$1.10 per cu ft / month
Long-term (inventory aged 180+ days)	\$55.00 per pallet / month, or \$1.45 per cu ft / month

First 30 days free per receiving batch, same as standard storage. Long-term rates replace — never stack with — the standard climate rate.

Example: 2 pallets of supplements stored for 60 days → first 30 days free; next 30 days at $2 \times \$40 = \80.00 total.

A2. Lot/Batch & Expiration Date Tracking

Lot numbers and expiration dates recorded per batch at receiving and logged in your live inventory sheet, with FEFO (first-expired-first-out) rotation on outbound.

Service	Price (USD)
Lot/batch & expiration date recording (incl. FEFO rotation)	\$0.10 per unit
Physical expiration date label (if required)	\$0.15 per unit (Section 2 rate)

Example: 1,000 units received with lot & expiry recording = \$100.00; add physical expiry labels if needed: $1,000 \times \$0.15 = \150.00 .